

# PROPOSED MARINA SOUTH CITY IMPROVEMENT DISTRICT URBAN MANAGEMENT SURVEY REPORT



Prepared by MS-CID  
Steering Committee

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**EXECUTIVE SUMMARY**

In 2024 property owners from the contiguous geographical areas in close proximity from streets adjoining the greater Marina da Gama Southern peninsula formed a Steering Committee to establish the Marina South City Improvement District. Following the initial stages and engagements with the City of Cape Town, an Urban Management Survey was initiated using an online survey software known as *SurveyMonkey*©

49% of the property owners completed the UMS, which is above the 20% threshold value.

The results of the UMS were analyzed and form part of this report. The outcome of these UMS yielded the following results:

UMS CID Priority	High Importance Rating	Extremely High Importance Rating	High – Extremely High Importance Rating
Public Safety and Security	27%	62%	89%
Cleaning, Beautifying and Environmental	26%	24%	50%
Municipal Services	31%	30%	61%
Social Responsibility	21%	18%	39%
Community Involvement	26%	14%	40%

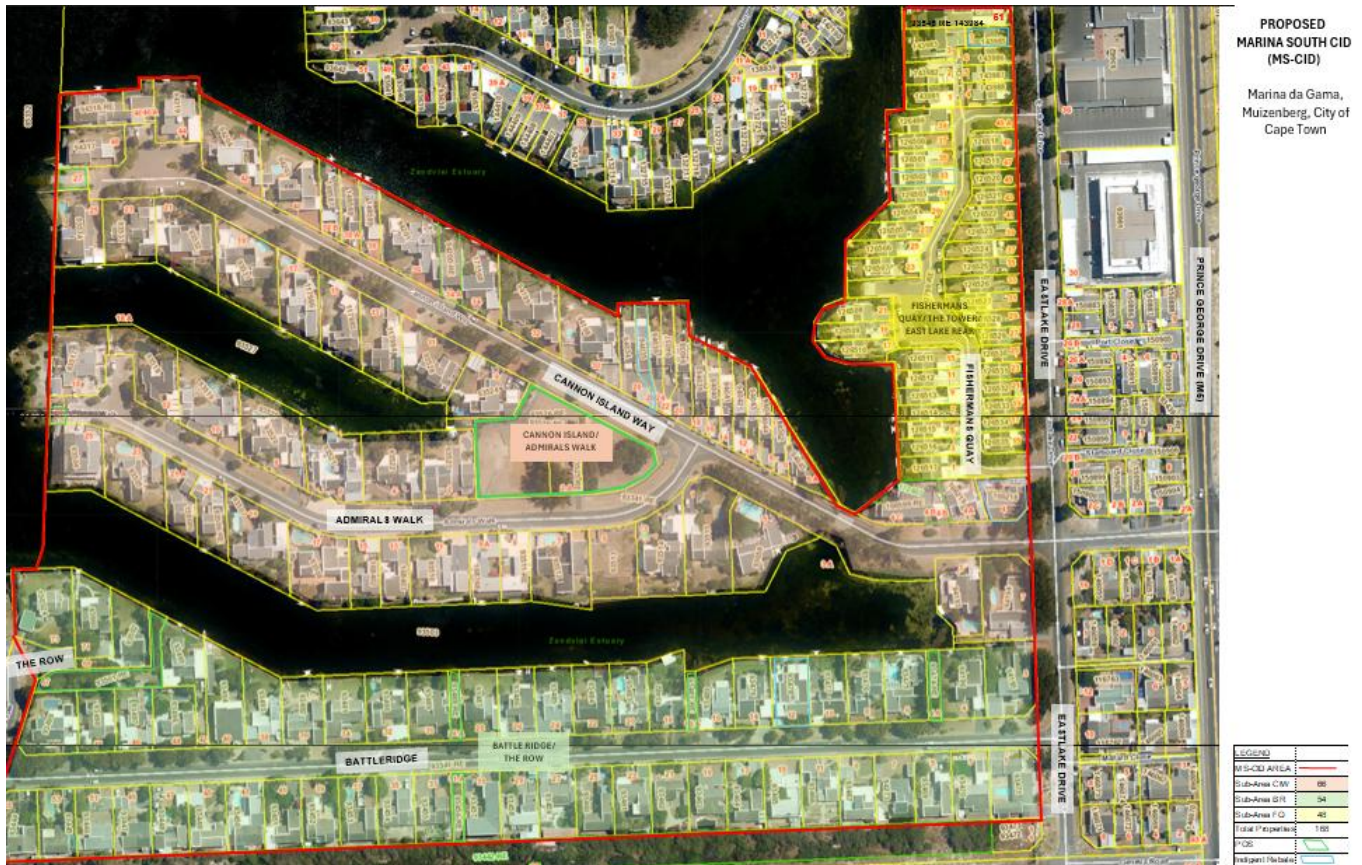
As can be seen from the above summary table of results, the UMS yielded a significant high value which is attributed to Public Safety and Security, which will be the focus area of the Business Plan and Budget.

## 1. INTRODUCTION

Marina da Gama is a suburb of the City of Cape Town which was originally established in the 1970s by the property developers of the mining conglomerate, Anglo American. Whilst the concept, at the time, was to expand the development to include a harbour, due to economic factors, this did not materialize.

Marina da Gama consists of three peninsulas, Uitsig to the North, Park Island, Eastlake Island and Cannon Island to the south. Park Island CID was established in 2023, followed by Eastlake Island CID in 2024.

A steering committee, representing members of the Marina South CID, was formed in 2024, with the vision of establishing a MS-CID encompassing three precincts, as shown below:



Following the initial Gateway review approvals by the City of Cape Town, the steering committee launched an online Urban Management Survey. The results and analysis of this survey are shown below.

83 households completed the survey out of a total of 168 properties, representing 49%.

## 2. METHODOLOGY

The MS-CID Steering Committee prepared a draft questionnaire as part of the Urban Management Survey (UMS), which was submitted to the City of Cape Town (CoCT) for review and approval prior initiating the UMS amongst the property owners within the contiguous area defined within the geographical area of the MS-CID.

The MS-CID consists of 3 precincts, as depicted in Figure 1 above. There are 160 property owners registered in all three precincts. The CoCT provided contact details for all property owners.

The UMS questionnaire was based off the CoCT CID key elements which constitute the management of a CID:

- Public Safety and Security
- Cleanliness and Environmental management
- Municipal Services, Streets and Safety
- Social issues such as Drug related matters
- Community Activities

The UMS was structured to gain the importance or perception of the property owners, by ranking the importance to the property owners from a score of 1 (least important – Not at all Important) to 5 (most important – Extremely Important).

The UMS survey was created on a *SurveyMonkey*® Template and was sent to all the residents on the Municipal Ratepayer's database via email. An email was sent to all 168 residents 3 days prior to the survey being sent out, explaining the UMS survey, its purpose, and how it would be interpreted.

The Steering Committee members in all 3 precincts also sent a message to the WhatsApp groups of each precinct, encouraging all the residents to complete the survey.

The email consisted of a covering letter to the survey, a link to the MSCID website, as well as the link to the actual survey.

The Steering Committee decided to resend the UMS survey to those who had not yet responded on 12.12.2024. Another WhatsApp was sent out to the groups in each precinct.

The Urban management survey was available to the residents for 3 months from 14.11.2024 until 13.02.2025.

This extended timeframe was because the survey was being sent out just before the festive season when many residents were no longer at their computers, or away.

By the time the UMS survey was closed, 83 households had responded, representing 49% of the total.

### 3. UMS SURVEY RESULTS AND ANALYSIS

The details of the UMS results are shown below. These constitute the elements of the of the CID components for Public Safety and Security; Cleanliness and Environmental management; Municipal Services, Streets and Safety; Social issues such as Drug related matters; and Community Activities.

#### In summary:

#### 3.1 PROPERTY OWNERSHIP and years living in the MS-CID area:

- There is an even spread of property owners living in the area from less than 2 years to more than 20 years.

#### 3.2 PUBLIC SAFETY:

- The UMS results showed that Property Owners ranked Public Safety at 89% of high importance.

#### 3.3 CLEANLINESS and ENVIRONMENTAL MANAGEMENT:

- Whilst property owners regarded Cleanliness and Environmental Management as important (Approximately 60%), these results don't reflect as high as Public Safety.

#### 3.4 MUNICIPAL SERVICES, STREETS and SAFETY:

- Whilst the property owners responded with varying results, the majority recognized the importance of municipal services being rendered in the area.

#### 3.5 SOCIAL ISSUES such as Drug related matters:

- The UMS results don't reflect any significant high or low values. Hence it appears that this is not a concern of the current property owners.

#### 3.6 COMMUNITY ACTIVITIES:

- The UMS yielded results that show little interest in community activities.

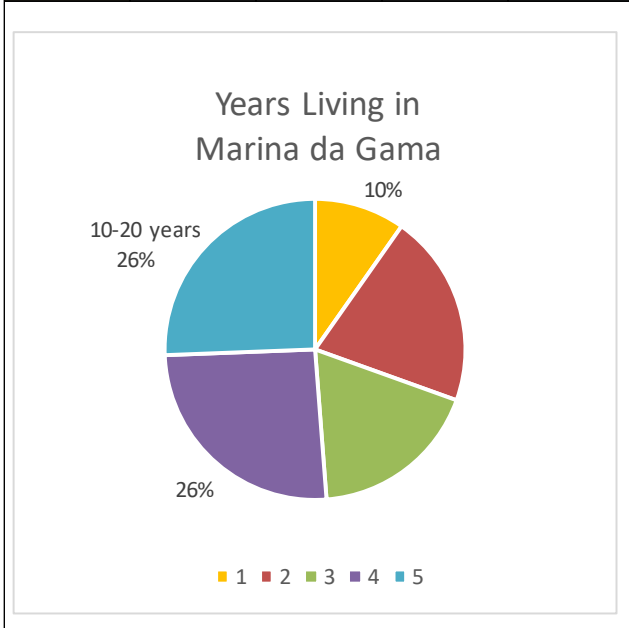
**MS-CID Urban Management Survey – Results and Analysis**

**3.1 PROPERTY OWNERSHIP and years living in the MS-CID area:**

Property ownership – years living in the CID area:

How many years have you owned/rented your property in the Marina South area?				
Less than 2 years	2 to 5 years	5 to 10 years	10 to 20 years	More than 20 years

Years in the Marina da Gama					
					82
2 < years	2-5 years	5-10 years	10-20 years	> 20 years	
8	17	15	21	21	
10%	21%	18%	26%	26%	



The above results show an even spread over property ownership ranging from living in the area less than 2 years to more than 20 years.

**3.2 PUBLIC SAFETY:**

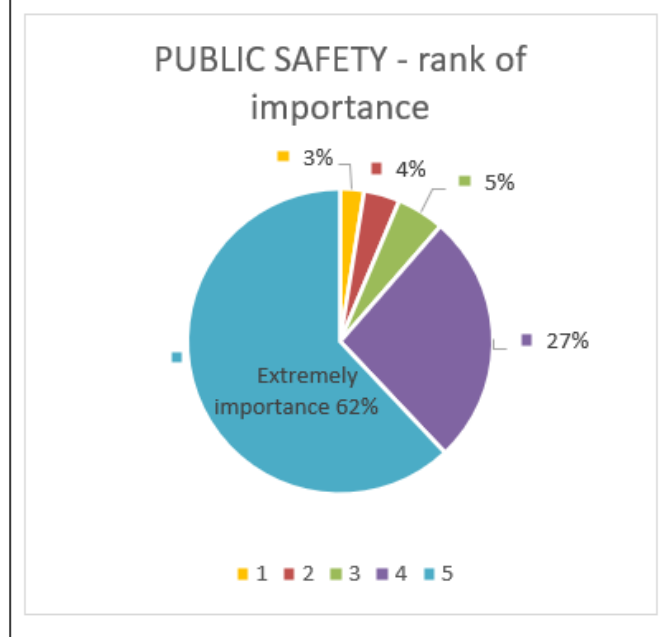
**UMS – SAFETY**

**PUBLIC SAFETY – RANK OF IMPORTANCE**

Importance in maintaining and improving the Marina South Public Safety situation:

Please indicate the importance to you				
How important is it to maintain and improve the Marina South’s overall public safety situation? - Not at all important	How important is it to maintain and improve the Marina South’s overall public safety situation? - Not so important	How important is it to maintain and improve the Marina South’s overall public safety situation? - Somewhat important	How important is it to maintain and improve the Marina South’s overall public safety situation? - Very important	How important is it to maintain and improve the Marina South’s overall public safety situation? - Extremely Important

PUBLIC SAFETY - overall				
				79
Not at all	Not that	Some	Very	Extremely
2	3	4	21	49
3%	4%	5%	27%	62%



Notably, **Public Safety** is ranked the most important component of the UMS. 62% ranked Public Safety as extremely important, whilst 27% ranked it as very important, with a combined rank of **89%** ranging between very to extremely important.

**3.2 PUBLIC SAFETY:**

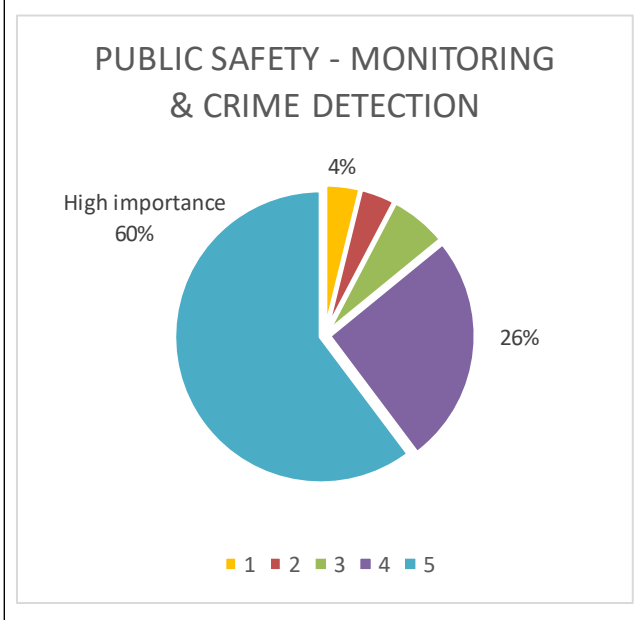
**UMS – SAFETY**

**PUBLIC SAFETY – MONITORING AND CRIME DETECTION**

Importance to improve the monitoring and detection of crime in Marina South:

How important is it to improve the monitoring and detection of crime in Marina South? - Not at all important	How important is it to improve the monitoring and detection of crime in Marina South? - Not so important	How important is it to improve the monitoring and detection of crime in Marina South? - Somewhat important	How important is it to improve the monitoring and detection of crime in Marina South? - Very important	How important is it to improve the monitoring and detection of crime in Marina South? - Extremely Important
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PUBLIC SAFETY - Monitoring & crime detection				
				78
Not at all	Not that	Some	Very	Extremely
3	3	5	20	47
4%	4%	6%	26%	60%



The UMS results above show an 86% high to extremely importance for the above criteria.

**3.2 PUBLIC SAFETY:**

**UMS – SAFETY**

**PUBLIC SAFETY – ALERTS TO THREATS**

Importance of being alerted to threats and incidents in your immediate area, as they occur:

Is it important for you to be alerted to threats and incidents in your immediate area, as they occur? - Not at all important	Is it important for you to be alerted to threats and incidents in your immediate area, as they occur? - Not so important	Is it important for you to be alerted to threats and incidents in your immediate area, as they occur? - Somewhat important	Is it important for you to be alerted to threats and incidents in your immediate area, as they occur? - Very important	Is it important for you to be alerted to threats and incidents in your immediate area, as they occur? - Extremely Important
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PUBLIC SAFETY - alerted to Threats				
				78
Not at all	Not that	Some	Very	Extremely
3	4	7	27	37
4%	5%	9%	35%	47%



The UMS results above show an 82% high to extremely importance for the above criteria.

**3.2 PUBLIC SAFETY:**

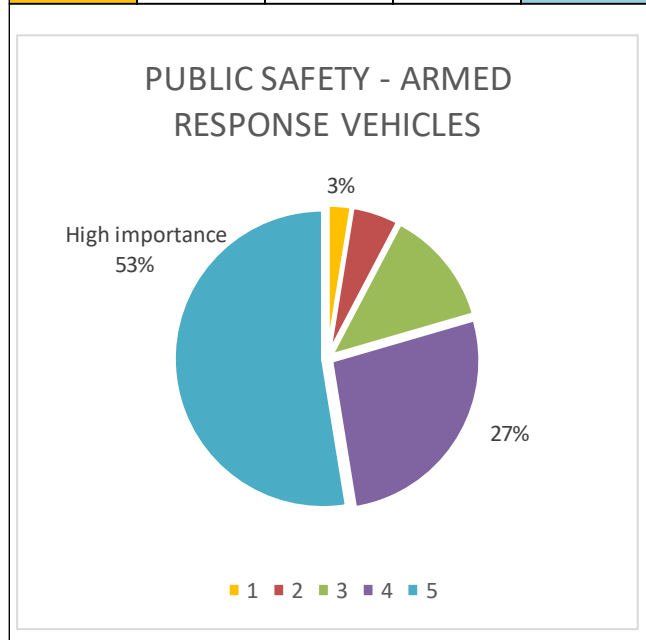
**UMS – SAFETY**

**PUBLIC SAFETY – ARMED RESPONSE VEHICLES**

Importance to see a permanent ARV in MS-CID:

Is it important to see a permanent ARV (armed response vehicle) in the Marina South area from a recognised security company? - Not at all important	Is it important to see a permanent ARV (armed response vehicle) in the Marina South area from a recognised security company? - Not so important	Is it important to see a permanent ARV (armed response vehicle) in the Marina South area from a recognised security company? - Somewhat important	Is it important to see a permanent ARV (armed response vehicle) in the Marina South area from a recognised security company? - Very important	Is it important to see a permanent ARV (armed response vehicle) in the Marina South area from a recognised security company? - Extremely Important
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PUBLIC SAFETY - ARV				
Not at all	Not that	Some	Very	Extremely
2	4	10	21	41
3%	5%	13%	27%	53%



The UMS results above show an 80% high to extremely importance for the above criteria.

**3.2 PUBLIC SAFETY:**

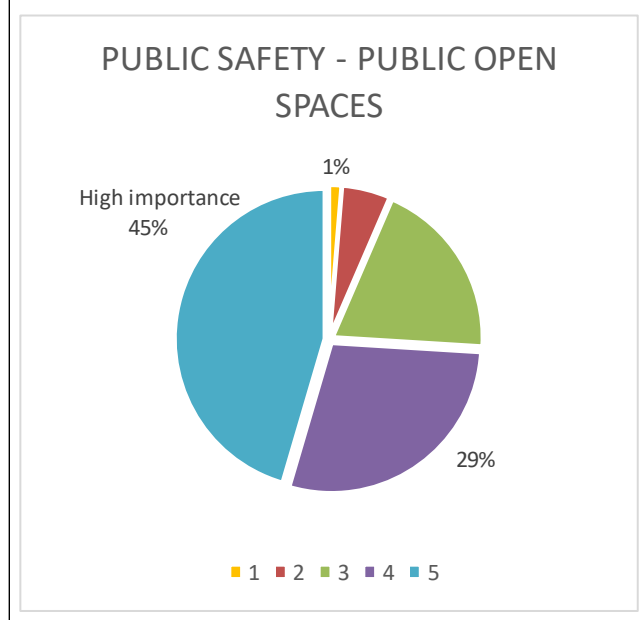
**UMS – SAFETY**

**PUBLIC SAFETY – PUBLIC OPEN SPACES**

Importance of monitoring of POS in MS-CID:

How important is the monitoring of public open spaces (POS) in Marina South? - Not at all important	How important is the monitoring of public open spaces (POS) in Marina South? - Not so important	How important is the monitoring of public open spaces (POS) in Marina South? - Somewhat important	How important is the monitoring of public open spaces (POS) in Marina South? - Very important	How important is the monitoring of public open spaces (POS) in Marina South? - Extremely Important
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PUBLIC SAFETY - POS				
Not at all	Not that	Some	Very	Extremely
1	4	15	22	35
1%	5%	19%	29%	45%



The UMS results above show a 74% high to extremely importance for the above criteria.

**3.2 PUBLIC SAFETY:**

**UMS - SAFETY**

**PUBLIC SAFETY – WALKING AT NIGHT**

Importance to feel safer walking in the MS-CID in the early morning or late evening:

Would it be important to you to feel safer walking in our area in the early morning or late evening? - Not at all important	Would it be important to you to feel safer walking in our area in the early morning or late evening? - Not so important	Would it be important to you to feel safer walking in our area in the early morning or late evening? - Somewhat important	Would it be important to you to feel safer walking in our area in the early morning or late evening? - Very important	Would it be important to you to feel safer walking in our area in the early morning or late evening? - Extremely Important
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PUBLIC SAFETY - Walking at night				
Not at all	Not that	Some	Very	Extremely
2	9	7	20	40
3%	12%	9%	26%	51%



The UMS results above show a 77% high to extremely importance for the above criteria.

**3.2 PUBLIC SAFETY:**

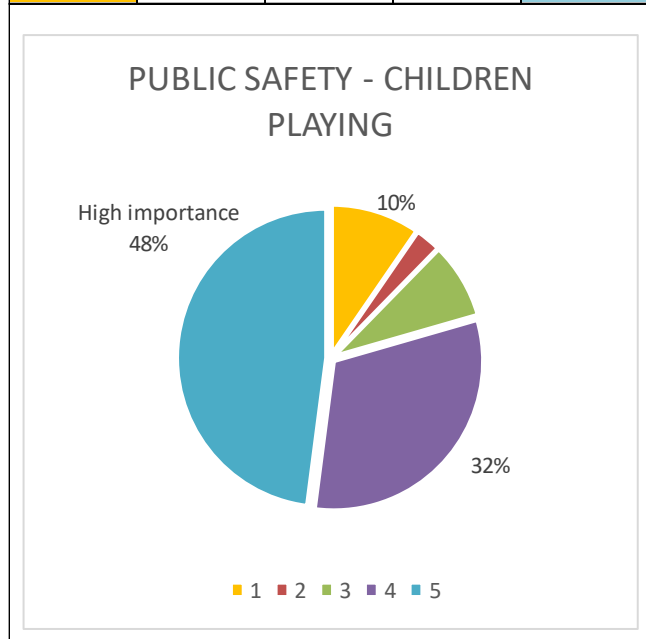
**UMS – SAFETY**

**PUBLIC SAFETY – CHILDREN PLAYING**

Importance that your children are able to walk/ play/ cycle more safely within MS-CID:

Would it be important to you that your children are able to walk/play/cycle more safely in all areas within Marina South? - Not at all important	Would it be important to you that your children are able to walk/play/cycle more safely in all areas within Marina South? - Not so important	Would it be important to you that your children are able to walk/play/cycle more safely in all areas within Marina South? - Somewhat important	Would it be important to you that your children are able to walk/play/cycle more safely in all areas within Marina South? - Very important	Would it be important to you that your children are able to walk/play/cycle more safely in all areas within Marina South? - Extremely Important
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PUBLIC SAFETY - Children playing				
				73
Not at all	Not that	Some	Very	Extremely
7	2	6	23	35
10%	3%	8%	32%	48%



The UMS results above show an 80% high to extremely importance for the above criteria.

**3.2 PUBLIC SAFETY:**

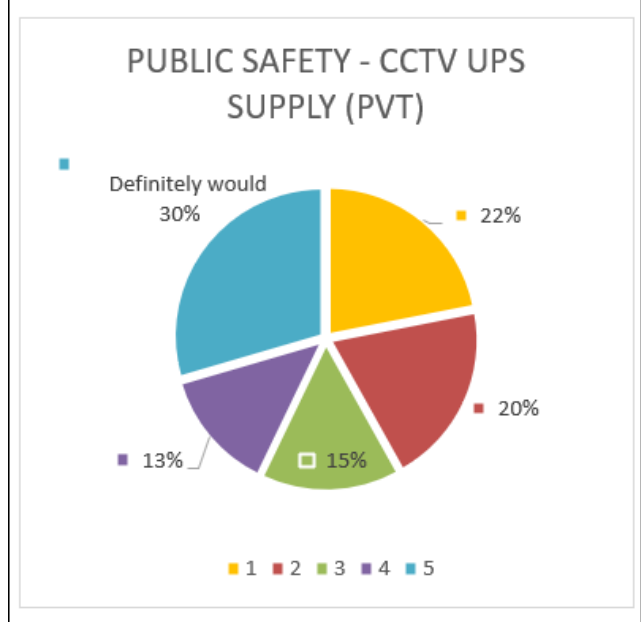
**UMS - SAFETY**

**PUBLIC SAFETY – CCTV UPS SUPPLY (PVT)**

Homeowners’ willingness to provide power to CCTV using UPS during Load Shedding:

If you have UPS in your home, are you prepared to provide power to the Security Provider’s CCTV camera/s so these can continue to operate during periods of power-outages? Alternatively, would you be prepared to provide electricity for a CCTV camera/s?

PUBLIC SAFETY - CCTV-UPS			105	
Definitely Not	Probably Not	Maybe	Probably Would	Definitely Would
23	21	16	14	31
22%	20%	15%	13%	30%



The responses from properties owners in terms of contributing towards electricity backup supply was varied amongst the UMS respondents.

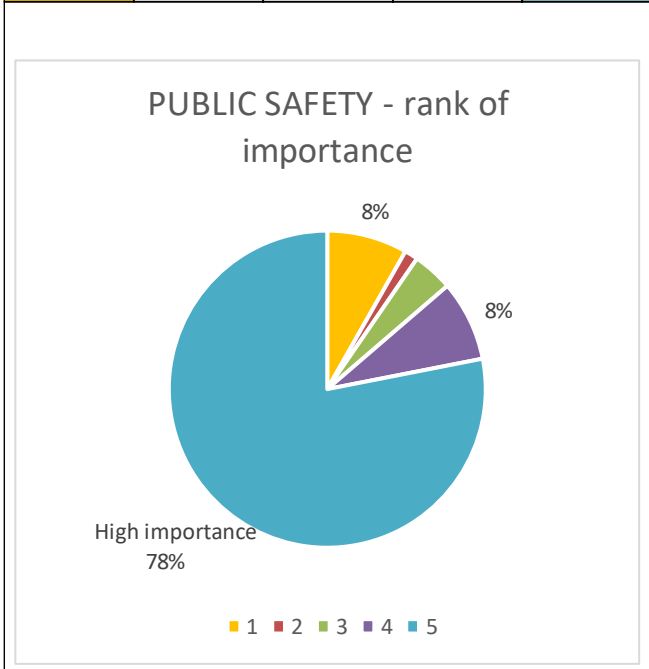
### 3.2 PUBLIC SAFETY

#### PUBLIC SAFETY – RANK OF IMPORTANCE

Please rank each from 1-5, with 5 being the most important, and 1 being the least important

Public safety and Security – 1 (Least Important)	Public safety and Security – 2	Public safety and Security – 3 (Med)	Public safety and Security – 4	Public safety and Security – 5 (Most Important)
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PUBLIC SAFETY - rank of importance				
				73
Rate low				Rate High
6	1	3	6	57
8%	1%	4%	8%	78%



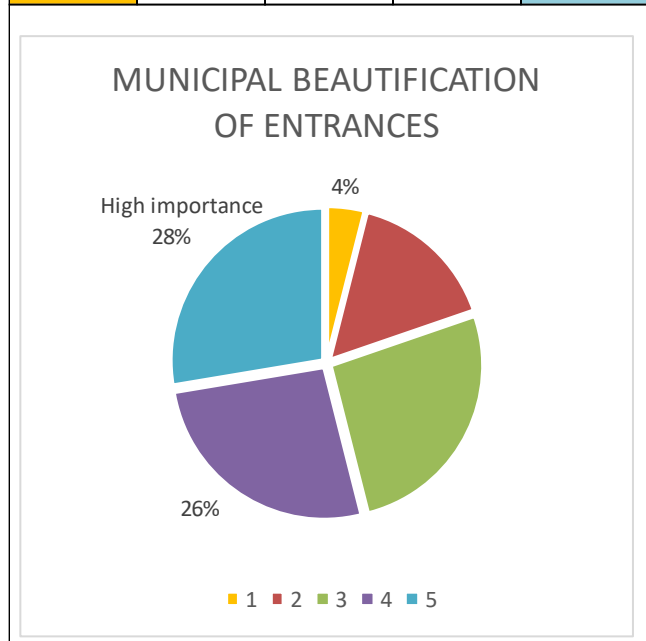
**3.3 CLEANLINESS and ENVIRONMENTAL MANAGEMENT:**

**MUNICIPAL BEAUTIFICATION OF ENTRANCES**

Beautification of the entrances to the roads and POS in MS-CID

Would you like to see a beautification of the entrances to the roads and open spaces of the Marina -South  - Not at all important	Would you like to see a beautification of the entrances to the roads and open spaces of the Marina -South  - Not so Important	Would you like to see a beautification of the entrances to the roads and open spaces of the Marina -South  - Somewhat important	Would you like to see a beautification of the entrances to the roads and open spaces of the Marina -South  - Very important	Would you like to see a beautification of the entrances to the roads and open spaces of the Marina -South  - Extremely important
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MUNICIPAL - Beautification of entrances				
				76
Not at all	Not that	Some	Very	Extremely
3	12	20	20	21
4%	16%	26%	26%	28%



The UMS results above show 28% extremely high importance for the above criteria.

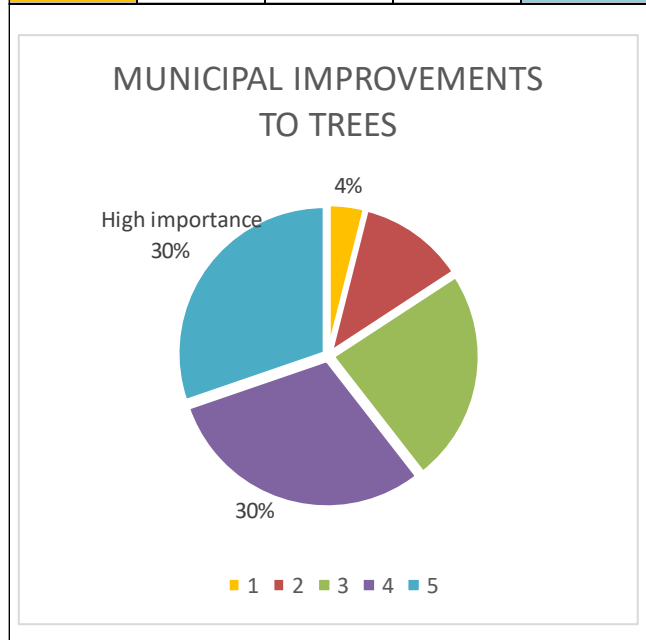
**3.3 CLEANLINESS and ENVIRONMENTAL MANAGEMENT:**

**MUNICIPAL IMPROVEMENTS TO TREES**

Physical improvements in the Parks of POS in MS-CID:

Would you like to see physical improvements in the parks and open spaces in Marina South (for example: trees, indigenous plants?)	Would you like to see physical improvements in the parks and open spaces in Marina South (for example: trees, indigenous plants?)	Would you like to see physical improvements in the parks and open spaces in Marina South (for example: trees, indigenous plants?)	Would you like to see physical improvements in the parks and open spaces in Marina South (for example: trees, indigenous plants?)	Would you like to see physical improvements in the parks and open spaces in Marina South (for example: trees, indigenous plants?)
- Not at all important	- Not so Important	- Somewhat important	- Very important	- Extremely important

MUNICIPAL	Improvements to trees				
					76
Not at all	Not that	Some	Very	Extremely	
3	9	18	23	23	
4%	12%	24%	30%	30%	



The UMS results above show 30% extremely high importance for the above criteria.

### 3.3 CLEANLINESS and ENVIRONMENTAL MANAGEMENT:

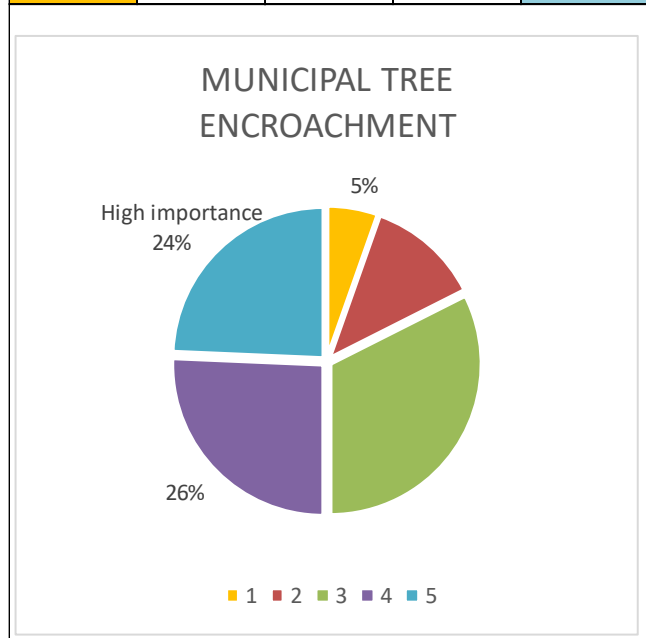
#### MUNICIPAL SERVICES

#### MUNICIPAL TREE ENCROACHMENT

Interest in seeing a plan to address trees that may be encroaching onto road users space and obstructing sight of traffic (road safety)

Would you like to see a plan to address trees that may be encroaching onto road users space and obstructing sight to traffic? - Not at all important	Would you like to see a plan to address trees that may be encroaching onto road users space and obstructing sight to traffic? - Not so important	Would you like to see a plan to address trees that may be encroaching onto road users space and obstructing sight to traffic? - Somewhat important	Would you like to see a plan to address trees that may be encroaching onto road users space and obstructing sight to traffic? - Very important	Would you like to see a plan to address trees that may be encroaching onto road users space and obstructing sight to traffic? - Extremely important
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MUNICIPAL - Trees encroachment				
74				
Not at all	Not that	Some	Very	Extremely
4	9	24	19	18
5%	12%	32%	26%	24%



The UMS results above show 24% extremely high importance for the above criteria.

**3.3 CLEANLINESS and ENVIRONMENTAL MANAGEMENT:**

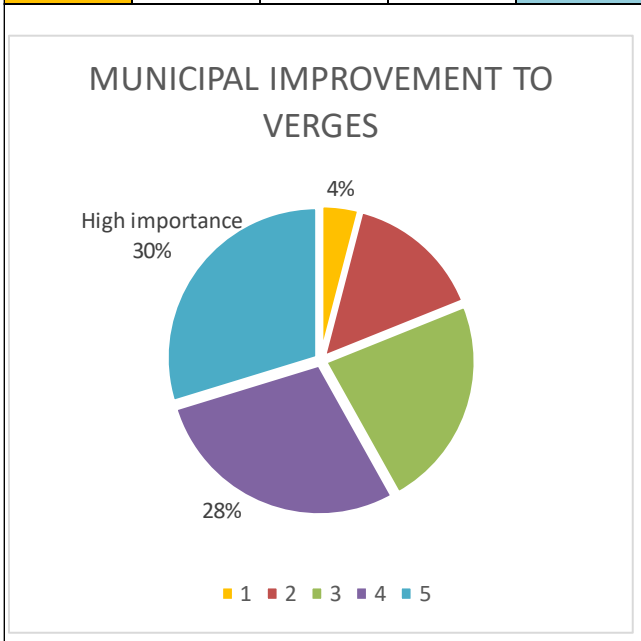
**MUNICIPAL SERVICES**

**MUNICIPAL IMPROVEMENT TO VERGES**

Improvements in the maintenance of verges, edges, borders and side walks:

Would you like to see improvements in the maintenance of verges, edges, borders and pavements in our area? - Not at all important	Would you like to see improvements in the maintenance of verges, edges, borders and pavements in our area? - Not so important	Would you like to see improvements in the maintenance of verges, edges, borders and pavements in our area? - Somewhat important	Would you like to see improvements in the maintenance of verges, edges, borders and pavements in our area? - Very important	Would you like to see improvements in the maintenance of verges, edges, borders and pavements in our area? - Extremely important
---	---	---	---	--

MUNICIPAL - Improvements to verges				
				74
Not at all	Not that	Some	Very	Extremely
3	11	17	21	22
4%	15%	23%	28%	30%



The UMS results above show 30% extremely high importance for the above criteria.

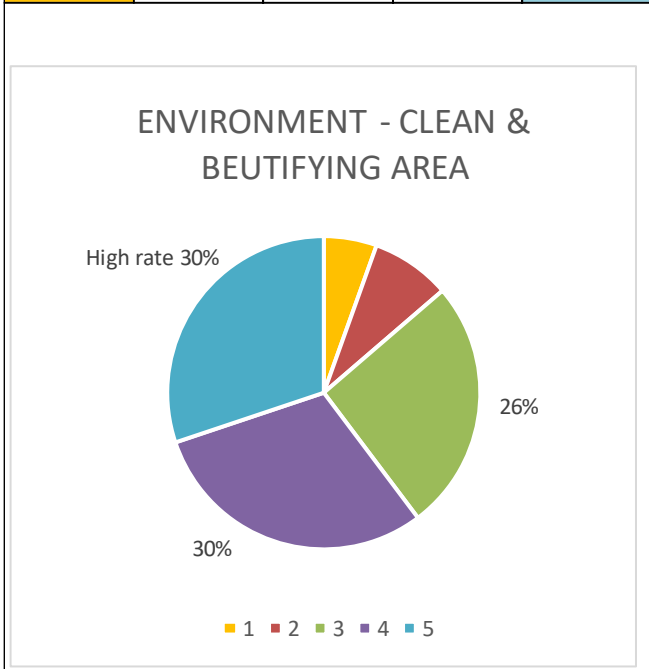
### 3.3 CLEANLINESS and ENVIRONMENTAL MANAGEMENT:

#### ENVIRONMENTAL

#### CLEAN AND BEAUTIFYING ENVIRONMENT

Cleaning, Beautifying and Environment – 1 (Low)	Cleaning, Beautifying and Environment – 2	Cleaning, Beautifying and Environment – 3	Cleaning, Beautifying and Environment – 4	Cleaning, Beautifying and Environment – 5 (High)
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ENVIRONMENT - CLEAN & BEAUTIFYING AREA				
				73
Rate low				Rate High
4	6	19	22	22
5%	8%	26%	30%	30%



**3.4 MUNICIPAL SERVICES, STREETS and SAFETY:**

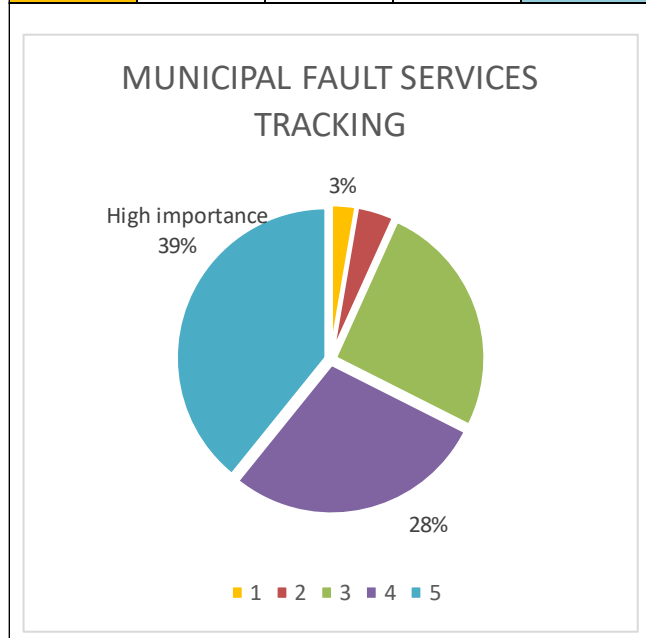
**MUNICIPAL SERVICES**

**MUNICIPAL FAULT SERVICES TRACKING**

Would homeowners like to see improvements in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters:

Please indicate your interest				
Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters? - Not at all important	Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters? - Not so Important	Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters? - Somewhat important	Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters? - Very important	Would you like to see an improvement in the reporting, tracking and maintenance of storm water drains, burst mains and street gutters? - Extremely important

MUNICIPAL (FAULT) SERVICES - Tracking				
				74
Not at all	Not that	Some	Very	Extremely
2	3	19	21	29
3%	4%	26%	28%	39%



The UMS results above show 39% extremely high importance for the above criteria.

**3.4 MUNICIPAL SERVICES, STREETS and SAFETY:**

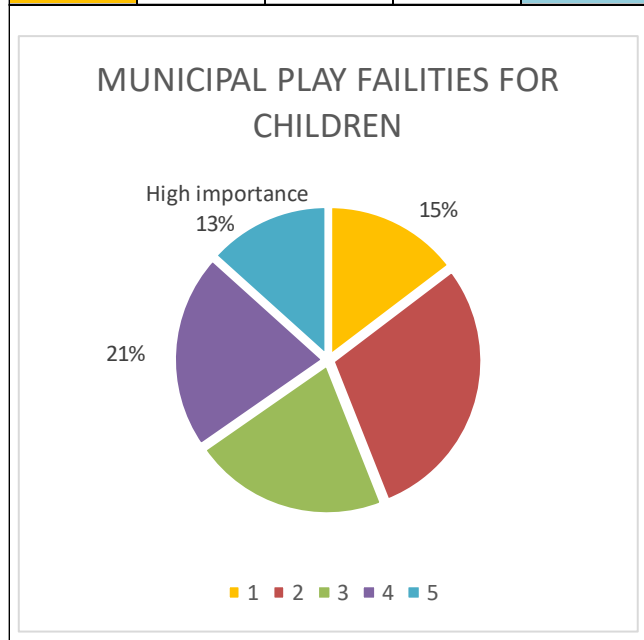
**MUNICIPAL SERVICES**

**MUNICIPAL PLAY FACILITIES FOR CHILDREN**

Interest in more play facilities for children

Would you be interested in more play facilities for children in our community?  - Not at all important	Would you be interested in more play facilities for children in our community?  - Not so Important	Would you be interested in more play facilities for children in our community?  - Somewhat important	Would you be interested in more play facilities for children in our community?  - Very important	Would you be interested in more play facilities for children in our community?  - Extremely important
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MUNICIPAL -Play facilities for children				
				75
Not at all	Not that	Some	Very	Extremely
11	22	16	16	10
15%	29%	21%	21%	13%



The UMS results above show 13% extremely high importance for the above criteria.

### 3.4 MUNICIPAL SERVICES, STREETS and SAFETY:

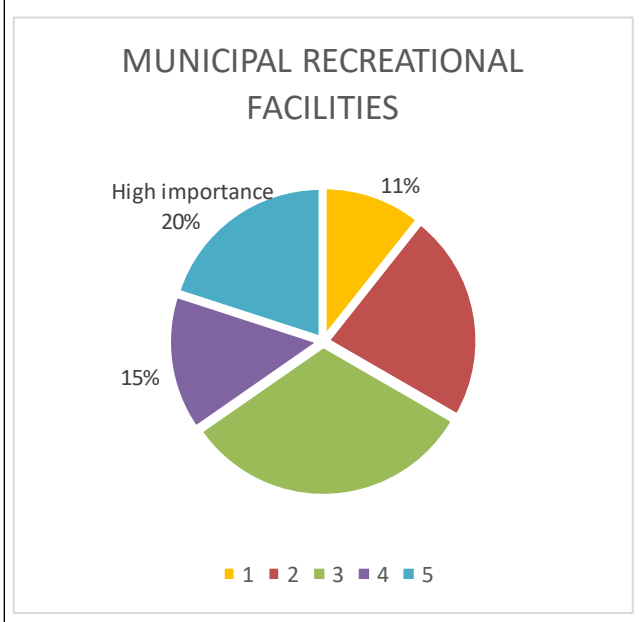
#### MUNICIPAL SERVICES

#### MUNICIPAL RECREATIONAL FACILITIES

##### Improvements to the recreational facilities in the area

Would you like to see improvements in the recreational facilities in our area, e.g. trim park? - Not at all important	Would you like to see improvements in the recreational facilities in our area, e.g. trim park? - Not so Important	Would you like to see improvements in the recreational facilities in our area, e.g. trim park? - Somewhat important	Would you like to see improvements in the recreational facilities in our area, e.g. trim park? - Very important	Would you like to see improvements in the recreational facilities in our area, e.g. trim park? - Extremely important
--	--	--	--	---

MUNICIPAL - Recreational facilities				
Not at all	Not that	Some	Very	Extremely
8	17	24	11	15
11%	23%	32%	15%	20%



The UMS results above show only 20% extremely high importance for the above criteria.

**3.4 MUNICIPAL SERVICES, STREETS and SAFETY:**

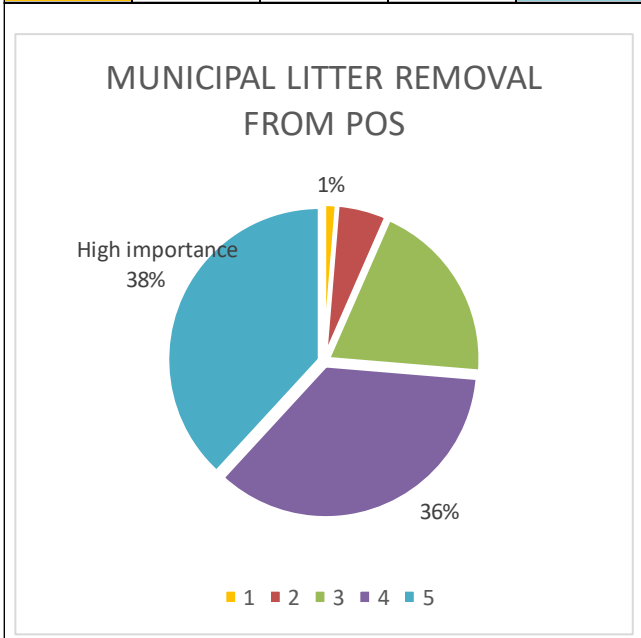
**MUNICIPAL SERVICES**

**MUNICIPAL LITTER REMOVAL FROM POS**

Improvement in the removal of litter in POS within MS-CID:

Would you like to see an improvement in the removal of litter in public spaces within Marina-South?	Would you like to see an improvement in the removal of litter in public spaces within Marina-South?	Would you like to see an improvement in the removal of litter in public spaces within Marina-South?	Would you like to see an improvement in the removal of litter in public spaces within Marina-South?	Would you like to see an improvement in the removal of litter in public spaces within Marina-South?
- Not at all important	- Not so Important	- Somewhat important	- Very important	- Extremely important

MUNICIPAL - Litter removal from POS				
Not at all	Not that	Some	Very	Extremely
1	4	15	27	29
1%	5%	20%	36%	38%



The UMS results above show only 38% extremely high importance for the above criteria.

**3.4 MUNICIPAL SERVICES, STREETS and SAFETY:**

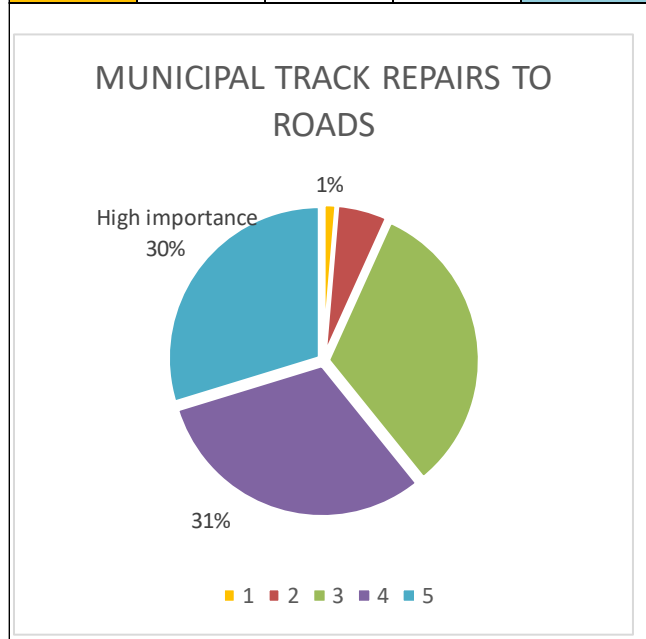
**MUNICIPAL SERVICES**

**MUNICIPAL TRACK REPAIRS TO ROADS**

Improvements in reporting, tracking and resolution of maintenance of roads in area:

Please indicate your interest				
Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces - Not at all important	Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces - Not so important	Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces - Somewhat important	Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces - Very important	Would you like to see an improvement in the reporting, tracking and resolution of the maintenance of roads in our area? e.g. Potholes and surfaces - Extremely important

MUNICIPAL - Track repairs to roads				
				74
Not at all	Not that	Some	Very	Extremely
1	4	24	23	22
1%	5%	32%	31%	30%



The UMS results above show only 30% extremely high importance for the above criteria.

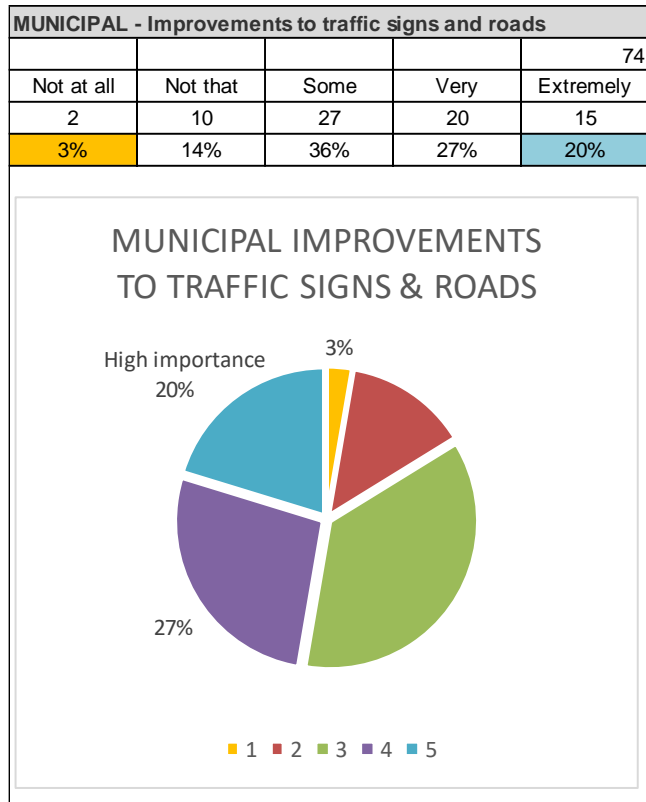
### 3.4 MUNICIPAL SERVICES, STREETS and SAFETY:

#### MUNICIPAL SERVICES

#### MUNICIPAL IMPROVEMENTS TO TRAFFIC SIGNS AND ROADS

Importance of improvements in the standards of traffic signs and road marking in MS-CID

Are you interested in seeing improvements in the standard of traffic and road signage, street names and road markings? - Not at all important	Are you interested in seeing improvements in the standard of traffic and road signage, street names and road markings? - Not so important	Are you interested in seeing improvements in the standard of traffic and road signage, street names and road markings? - Somewhat important	Are you interested in seeing improvements in the standard of traffic and road signage, street names and road markings? - Very important	Are you interested in seeing improvements in the standard of traffic and road signage, street names and road markings? - Extremely important
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The UMS results above show only 20% extremely high importance for the above criteria.

### 3.4 MUNICIPAL SERVICES, STREETS and SAFETY:

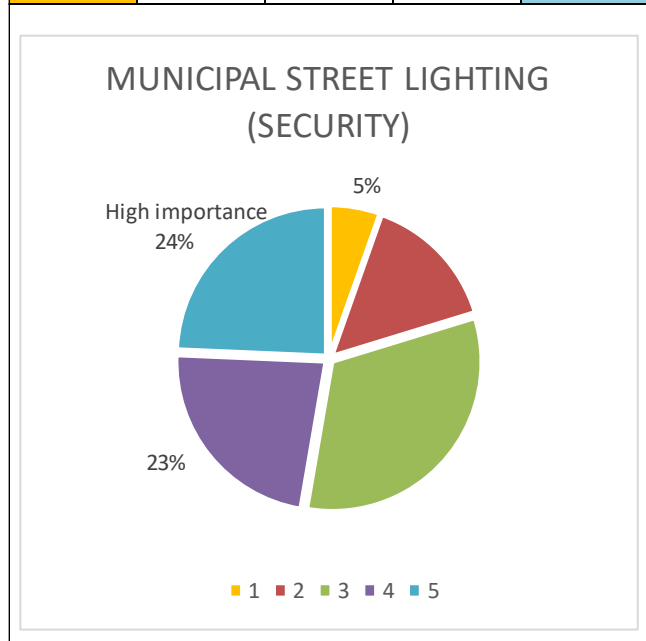
#### MUNICIPAL SERVICES

#### MUNICIPAL STREET LIGHTING (SECURITY)

Interest in more street and sidewalk lighting to increase road safety and security:

Are you interested in seeing more street and pavement lighting to increase road safety and security? - Not at all important	Are you interested in seeing more street and pavement lighting to increase road safety and security? - Not so important	Are you interested in seeing more street and pavement lighting to increase road safety and security? - Somewhat important	Are you interested in seeing more street and pavement lighting to increase road safety and security? - Very important	Are you interested in seeing more street and pavement lighting to increase road safety and security? - Extremely important
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MUNICIPAL - Street Lighting				
Not at all	Not that	Some	Very	Extremely
4	11	24	17	18
5%	15%	32%	23%	24%



The UMS results above show only 24% extremely high importance for the above criteria.

### 3.4 MUNICIPAL SERVICES, STREETS and SAFETY:

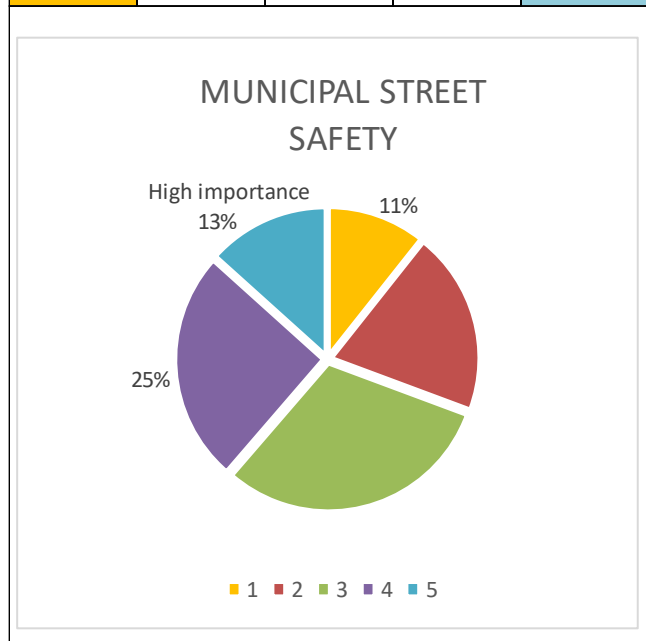
#### MUNICIPAL SERVICES

#### MUNICIPAL STREET SAFETY

##### Importance / Interest in Municipal Street Safety

Please indicate your interest				
Not at all interested	Not so interested	Somewhat interested	Very interested	Extremely interested

					75
<i>Not at all</i>	<i>Not that</i>	<i>Some</i>	<i>Very</i>	<i>Extremely</i>	
8	15	23	19	10	
11%	20%	31%	25%	13%	



The UMS results above show only 13% extremely high importance for the above criteria.

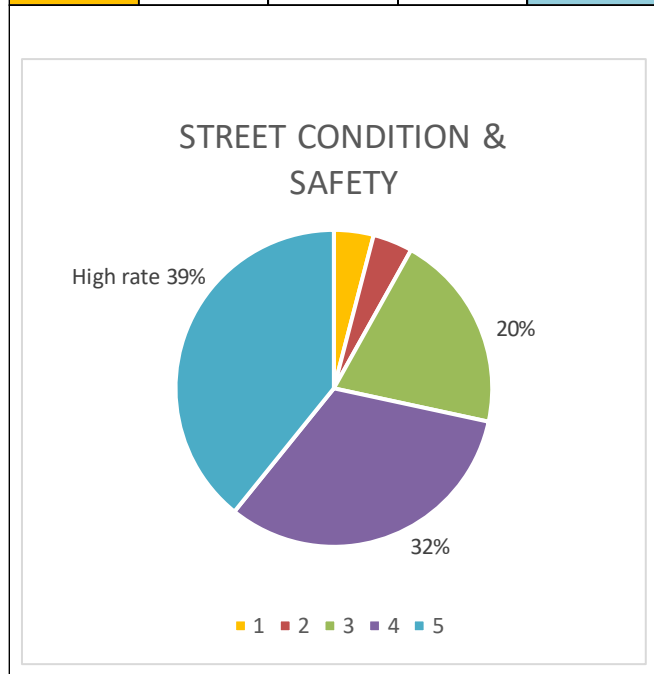
### 3.4 MUNICIPAL SERVICES, STREETS and SAFETY:

#### STREET CONDITION AND SAFETY

#### RANK IMPORTANCE OF STREET CONDITIONS AND SAFETY

Street Conditions and Safety – 1 (Low)	Street Conditions and Safety – 2	Street Conditions and Safety – 3	Street Conditions and Safety – 4	Street Conditions and Safety – 5 (High)
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STREET CONDITION & SAFETY				
				74
Rate low				Rate High
3	3	15	24	29
4%	4%	20%	32%	39%

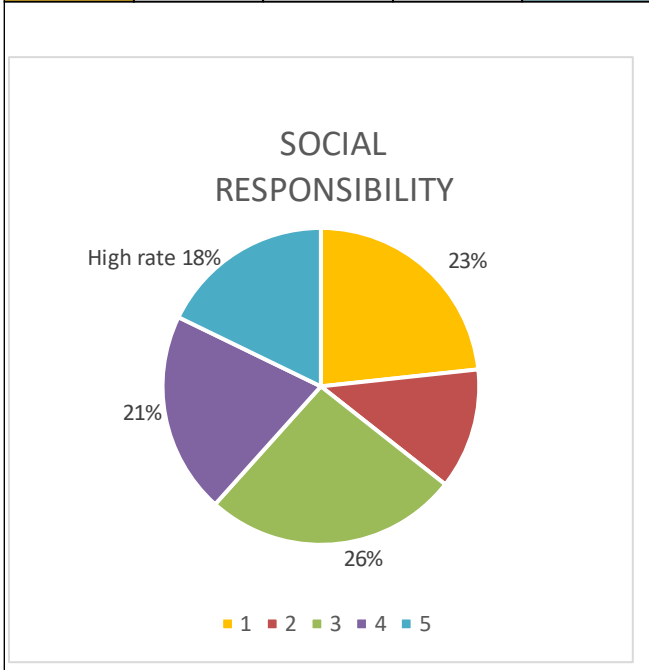


The UMS results above show only 39% extremely high importance rating for the above criteria.

### 3.5 SOCIAL RESPONSIBILITY

Social Responsibility (Low- 1)	Social Responsibility - 2	Social Responsibility - 3	Social Responsibility - 4	Social Responsibility (High- 5)
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Social Responsibility				
				73
Rate low				Rate High
17	9	19	15	13
23%	12%	26%	21%	18%

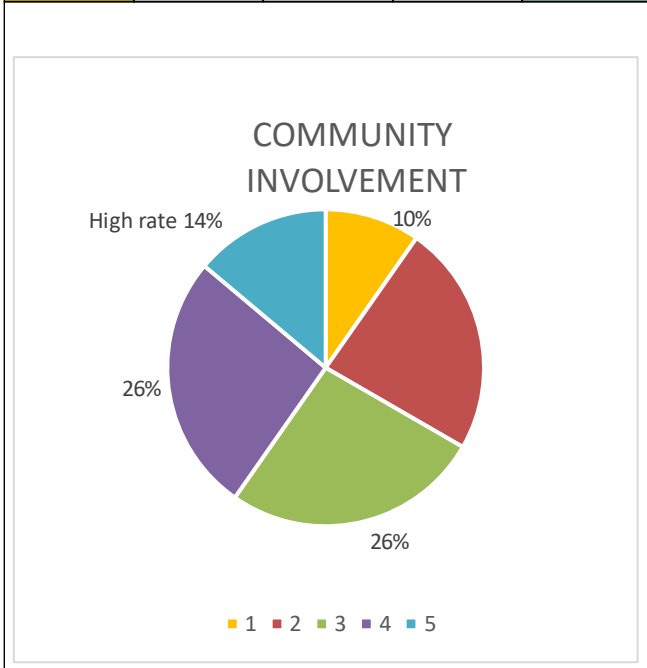


The UMS results above show only 18% extremely high importance for the above criteria.

### 3.6 COMMUNITY INVOLVEMENT

Community (Low)- 1	Community - 2	Community - 3	Community - 4	Community (High – 5)
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Community				
				72
Rate low				Rate High
7	17	19	19	10
10%	24%	26%	26%	14%



The UMS results above show only 14% extremely high importance for the above criteria.

#### **4. PRIORITIES**

The details of the UMS results shown above reflect the responses to the questionnaire done online. These constitute the elements of the of the CID components for Public Safety and Security; Cleanliness and Environmental management; Municipal Services, Streets and Safety; Social issues such as Drug related matters; and Community Activities. The summary of the highest ranking results of the various components are listed in the table below:

UMS CID Priority	High Importance Rating	Extremely High Importance Rating	High – Extremely High Importance Rating
Public Safety and Security	27%	62%	89%
Cleaning, Beautifying and Environmental	26%	24%	50%
Municipal Services	31%	30%	61%
Social Responsibility	21%	18%	39%
Community Involvement	26%	14%	40%

##### **4.1 PUBLIC SAFETY AND SECURITY**

Public Safety and Security is considered the highest Priority, in terms of the outcome of the UMS.

##### **4.2 CLEANING, BEAUTIFYING AND ENVIRONMENTAL**

Cleaning, Beautifying and Environmental management only received a 50% rating of High to Extremely High Importance.

##### **4.3 MUNICIPAL SERVICES**

Municipal Services received a 61% rating of a High to Extremely High Importance. This can either be attributed that the City of Cape Town has been managing these services to the satisfaction of the Property owners, or that the residents don't consider that important, the former is the most probable.

##### **4.4 SOCIAL RESPONSIBILITIES**

The UMS results don't show significantly high value, attributed to this criterion.

##### **4.5 COMMUNITY INVOLVEMENT**

The UMS results don't show significantly high value, attributed to this criterion.

## **5. CONCLUSIONS**

The respondents to this Urban Management Survey voted explicitly for Public Safety and Security, thus making this the most important area for the CID to address.

The Steering Committee will prioritise this information when creating the proposed Business Plan and Budget.